



Citizens' Council for Health Freedom

Health Freedom Minute

March 22, 2023

EXPOSED: UnitedHealthCare Treatment Denial Tactics

College student Christopher McNaughton got ulcerative colitis while on UnitedHealthcare. After six years of debilitation, a doctor figured out how to treat him, cutting his bathroom trips from 20 a day to about four. But when his medical bills approached \$2 million, United employees used an FDA guideline to deny previously approved drugs, endangering his life and leaving him with a nearly \$1 million bill.

The family sued. The lawsuit exposed internal emails, tape-recorded exchanges, dismissive remarks and laughter at his predicament. It exposed United company doctors rubberstamping denials and it discovered a doctor's report that supported continued drug therapy that United staff tried to bury. Congress gave health plans to power to do this. Let's change that.

“UnitedHealthcare Tried to Deny Coverage to a Chronically Ill Patient. He Fought Back, Exposing the Insurer’s Inner Workings.” David Armstrong, Patrick Rucker and Maya Miller, ProPublica, February 2, 2023:
<http://bit.ly/40fUQm7>

Presented daily by Twila Brase, President and Co-founder
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*The Health Freedom Minute is now heard in 48 states:
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