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**Telemedicine App Breach Allowed Outsiders to Watch**

With Covid-19 keeping people out of clinics and hospitals, health officials have strongly encouraged the use of telemedicine, which uses electronic communication technologies to provide consultation, diagnosis and treatment services for patients remotely. These technologies could include computers, video, phone, and text messages between patients, doctors and other staff.

Now comes a story out of England about a major privacy breach related to a telemedicine video conferencing app created by Babylon Health. Several users could see the video sessions of other users. One user had access to the recorded sessions of 50 other patients. He could listen into and watch the actual footage of those appointments. The patient alerted Babylon and plans to no longer use the app due to confidentiality concerns.

“**Babylon Health admits GP app suffered a data breach,**” Leo Kelion, BBC, June 9, 2020: [https://bbc.in/37y19ap](https://bbc.in/37y19ap)