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Managed Care CEO Gets Dose of Reality

A health plan executive thought he knew how hospitals worked until his father needed treatment for cancer. He wrote about time wasted, disorientation and stress. He wishes hospitals were built around patients; that there were patient-docking stations where everyone came to the patient. And he wants a care coordinator to make it run smoothly.

Hospitals aren’t built for patients because patients don’t pay the bills. How would that change if much of our health care dollars were no longer used to satisfy the government agencies and health plans that do pay the bills? This man wants to redesign hospitals but he first might want to tackle the problem of third-party payers.


Presented daily by Twila Brase, President, Citizens’ Council for Health Freedom.

The Health Freedom Minute is now heard in 47 states:
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