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Do You Want Quality or Care?

The term “health care quality” actually means physician compliance with government-approved medical practices in computer checklists. If doctors comply with the checklists they get good scores and more money. This means doctors focus more on paperwork than patient care. Tell your doctor to stop using these compliance checklists. Ask them to give you patient-focused quality care rather than government care.

And consider how paying cash would get the doctor to pay attention to you instead of government orders. As one doctor recently wrote, “Would you rather your doctor won the “quality” contest by doing good list management and robust box checking or spent that time listening to you?” Think about it.