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**Electronic Health Records Companies Not Focused on Usability**

A new study finds that makers of electronic health records are not focused on usability. Many manufacturers, including the largest makers of EHRs, don’t have a user-centered design team. No wonder doctors and nurses are frustrated and some patients have died or been injured. The report was scathing in its criticism of the industry.

Why would the makers of EHRs not focus on usability for the care of patients? I’ll bet it’s because Congress passed a law to require every clinic and hospital to buy and use one by January 2014. EHR vendors were solely focused on getting a piece of the $30 billion pot of taxpayer dollars. This shows how government mandates can lead to disastrous results.

“Many vendors have no usability teams, yet pass usability tests,” Darius Tahir, POLITICO Pro eHealth Whiteboard, June 10, 2015.


Presented daily by Twila Brase, President, Citizens’ Council for Health Freedom.

The Health Freedom Minute is now heard in 41 states: Mornings M-Th at AM1280 (The Patriot) in MN and 91.5 AM WHKC (FreedomFM) in OH, afternoons on American Family Radio, and daily on the Bott Radio Network.