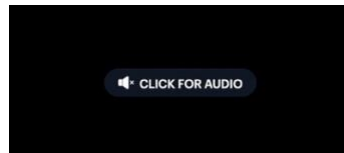


Thank You for Registering for CCHF's 2020 Virtual Fundraising Event!

Handy Information for Event Attendees

1. Prior to the Event: Check the [System Requirements](#) for this virtual platform
 - i. [I failed the internet speed test – now what?](#)
2. The BEST browsers for our event platform are [Chrome](#) or [Firefox](#) (Safari should work as well – check #1 above)
3. Make sure you are on the **latest version** of Chrome, Firefox (or Safari or Edge)
4. For the best experience, turn all other devices off and close out of other tabs/windows
5. Make sure you are on a Laptop or Desktop Computer *if you are on a mobile device, please download the “BigMarker” [IOS mobile applications](#) (sorry no android)
6. Disable any known Firewall that might be blocking access
7. I have no sound??



- i. *Make sure you click on the icon (shown above) when you FIRST enter the event (May need to leave the webinar event, and re-enter using the same link)
- ii. Make sure your volume is turned all the way UP
- iii. Is your Volume indicator on Headphones (instead of Internal Speakers)?
- iv. Try reloading the room / refreshing the page
- v. Try restarting your browser and/or your computer and re-joining the session

** Be sure to use the **unique / personal EVENT LINK** that was emailed to you (you should have at least one email from Karen Markowitz (webinar.host@bigmarker.com) that contains your LINK to enter the Event

Program begins at 7:00PM CT (“Pre-show starts 10 minutes prior)

***Virtual Doors open at 6:30pm** – so come on in to the waiting room then grab your beverage of choice and you’ll be ready to enjoy the program. See you then!